

ERASMUS + Programme
KA203 – Strategic Partnerships for higher education
Cooperation for innovation
and the exchange of good practices

2020 – 1 IT02 – KA203 – 079833
Intellectual Output 3

REPORT:

STUDIO - Winter School Satisfaction Questionnaire

PROJECT:

**“STUD.IO: Sociability Through Urban Design
Innovation”**

INTRODUCTION

This document summarises and comments on the data that emerged from the questionnaire entitled "STUDIO - Winter School Erasmus + project Satisfaction Questionnaire", henceforth "the questionnaire".

The questionnaire was administered to the participants at the end of the Winter School held at the "Kore" University of Enna from 16 to 28 January 2023. It was administered electronically, in particular: a link to a specially created Google form was sent to the participants.

The students were given the opportunity to respond anonymously and the data will be discussed in aggregate form only.

The purpose of the survey is to collect the degree of satisfaction experienced by the students with the content, organisation and logistics of the training.

This data helps the partnership, and the members of the various staff involved, to assess the quality of the work carried out and proposed and, above all, to calibrate future interventions with ever greater care.

The areas investigated by this survey cover the aspects of:

- Quality of the educational offer

This analysis will give an overview on the effectiveness of the curriculum and the extent to which it met the participants' expectations and requirements. Positive feedback would indicate that the lectures were informative, engaging, and aligned with the participants' educational or professional needs.

- Quality of mobility management

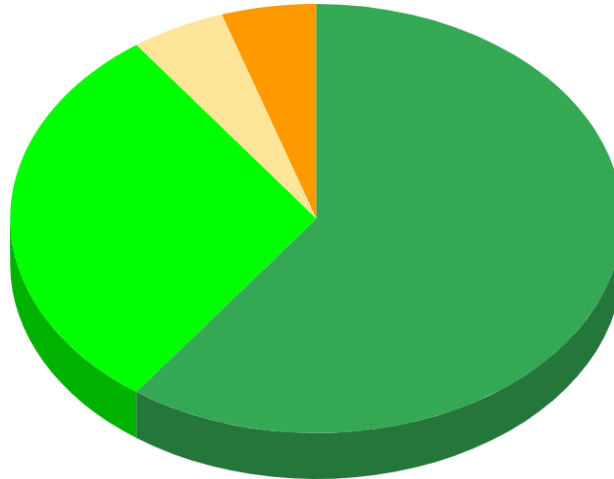
The analysis of the logistics and facilities can provide insights into the comfort and convenience experienced by the participants. It will also help in identifying any potential areas for improvement in terms of management of the mobility and other facilities/services related such as: transportation, accommodation, and other related arrangements.

- Quality of personal experience

Below, we will proceed to analyse the answers received for each item proposed by the questionnaire.

ITEM 1:

- **How satisfied are you with the relevance of the event for your current work/studies?**



● Satisfied ● Very satisfied ● Neither satisfied nor unsatisfied ● Unsatisfied

This first question probes the respondents' satisfaction with the relevance of the topics addressed during the Winter School.

The data, shown in the graph above, are very comforting in this respect.

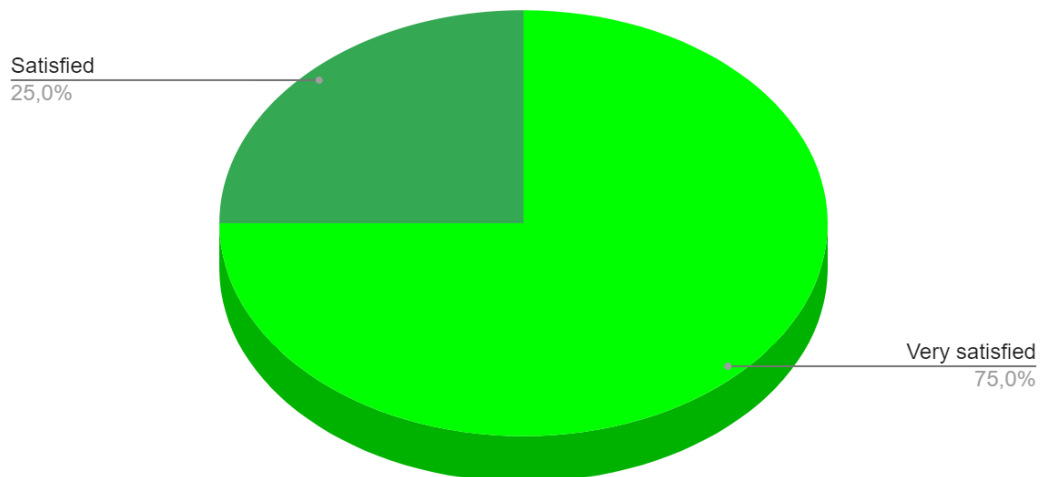
The answers "Neither satisfied nor unsatisfied" and "Unsatisfied" were selected by only 1%, respectively, of the total number of participants and together account for just 2% of the total responses.

As for the remaining options, then, we find that 30% of the students declare themselves "Very satisfied" and even 60% declare themselves "Satisfied", for a total percentage of positive feedback of 90%.

Furthermore, the option 'Very unsatisfied' was not selected by any of the participants.

ITEM 2:

- **How satisfied are you with the benefit of meeting colleagues/exchanging information in an international context?**



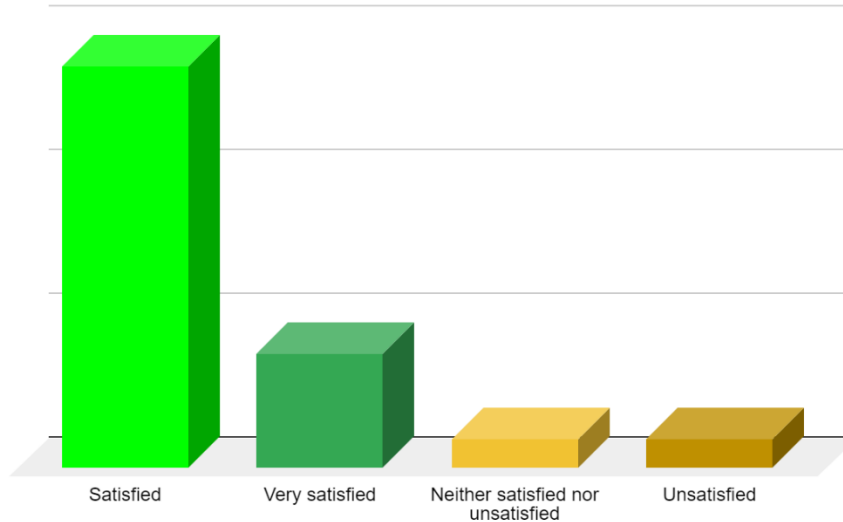
As for the second item, which asked students to express their degree of satisfaction with the opportunity to meet colleagues and exchange information in an international context, only positive responses were recorded.

In detail: 25% said they were "Satisfied", while all the rest of the group of students, a total of 75%, said they were "Very Satisfied".

This data restores to us the importance of international exchanges and collaborations and the perception that students have of them: that is, of a valuable opportunity to get to know and know each other through different eyes; moreover, it further motivates us to act so that these opportunities may arise more often and more easily.

ITEM 3:

- **How satisfied are you with training materials delivered?**



The third question in our questionnaire asks respondents about their degree of satisfaction with the materials provided to them during the Winter School.

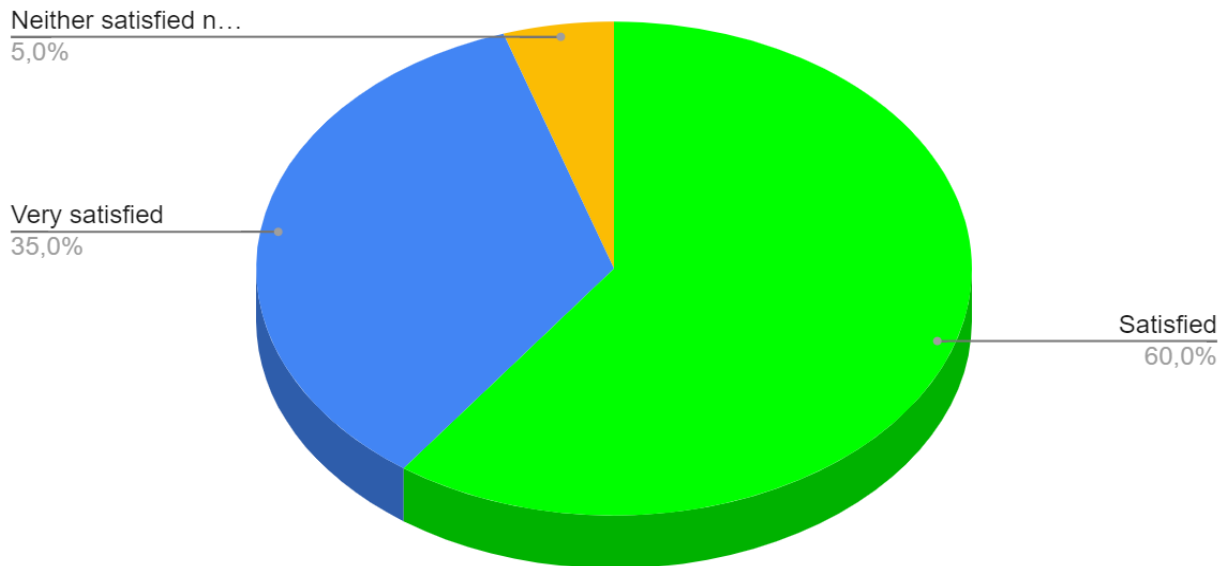
Once again, the total absence of "Very Unsatisfied" answers is immediately apparent, while the options "Neither satisfied nor unsatisfied" and "Unsatisfied" together total just 2% of the total answers.

Once again, the data referring to the positive response options were clearly predominant, with 30% for the "Very Satisfied" and 60% for the "Satisfied" option.

The materials provided were therefore deemed adequate and satisfactory by almost all of the questionnaire respondents.

ITEM 4:

- **How satisfied are you with group activities proposed?**



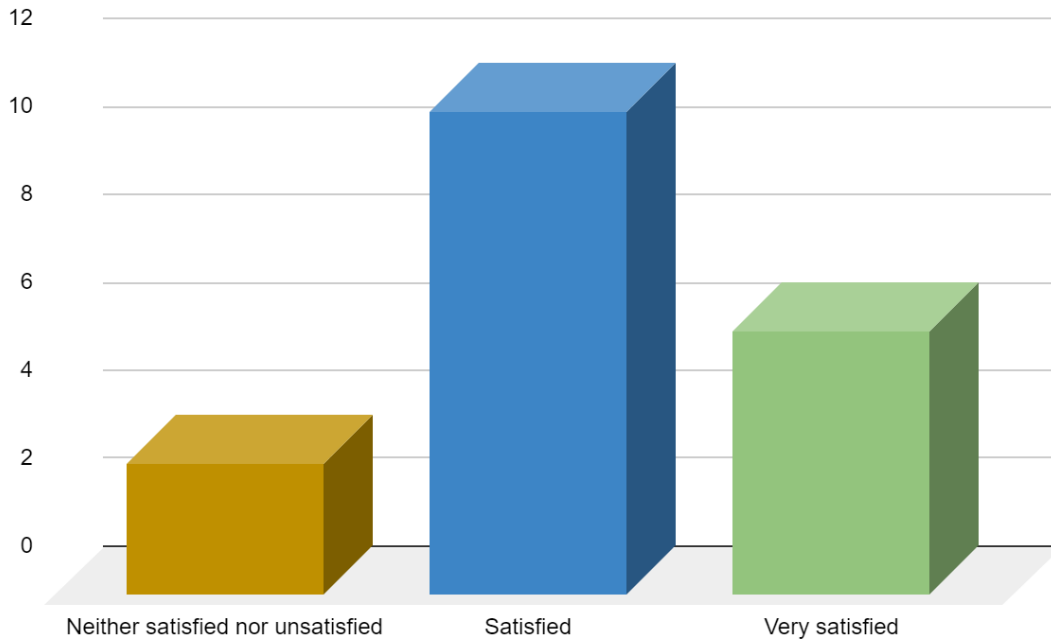
Analizzando i dati sul grado di soddisfazione dichiarato dagli intervistati in merito alle attività di gruppo proposte, scopriamo che il 5% si è dichiarato "Né soddisfatto né insoddisfatto", il 60% ha indicato la risposta "Soddisfatto" e il restante 35% ha risposto "Molto soddisfatto".

Ancora una volta, quindi, nessuno ha risposto "Insoddisfatto" o "Molto insoddisfatto".

Questo dato è di grande importanza perché le attività di gruppo rappresentano una parte importante della formazione della Winter School e sono un metodo di approccio su cui puntiamo molto.

ITEM 5:

- **How satisfied are you with lectures?**



Regarding the degree of satisfaction with the lessons, there was a slight increase in those who said they were "Neither satisfied nor unsatisfied" compared to the previous questions. This option accounted for 15% of the preferences, while 55% chose "Satisfied" and 30% said they were "Very Satisfied".

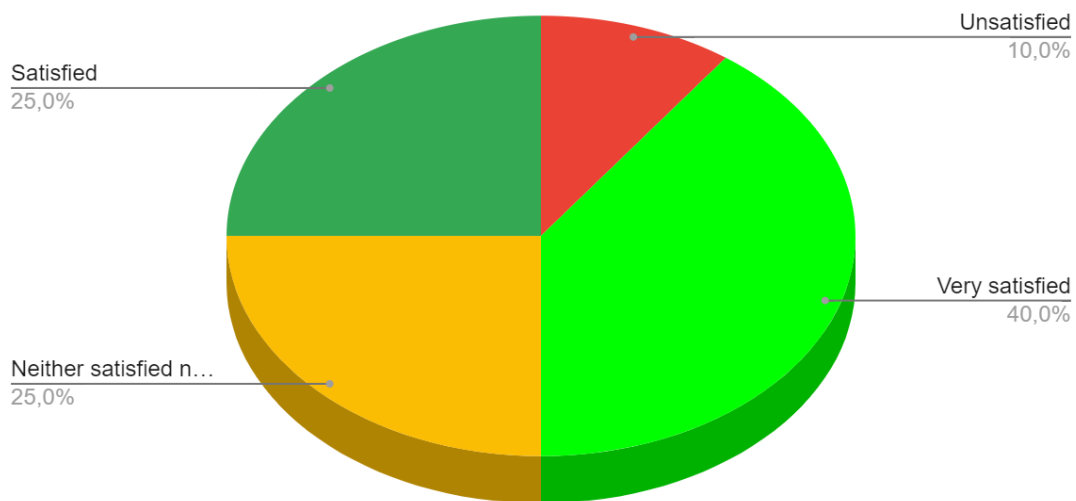
The increase in the percentage of answers "Neither satisfied nor unsatisfied" is consistent with what emerged from the analysis of the answers to item 4 in which a great success of the group activities proposed by the Winter school was noted.

Thus, the respondents declared themselves more inclined to group and experiential activities rather than lectures.

Once again, however, it should be emphasised that this is a very low percentage in relation to those of the other response options: consider, for example, that the "Very satisfied" option alone collected twice as many preferences as the "Neither satisfied nor unsatisfied" option; and the "Satisfied" option even more than three times as many.

ITEM 6:

- **How satisfied are you with courses organization (e.g., calendar, access to materials, notification of changes, etc.)?**

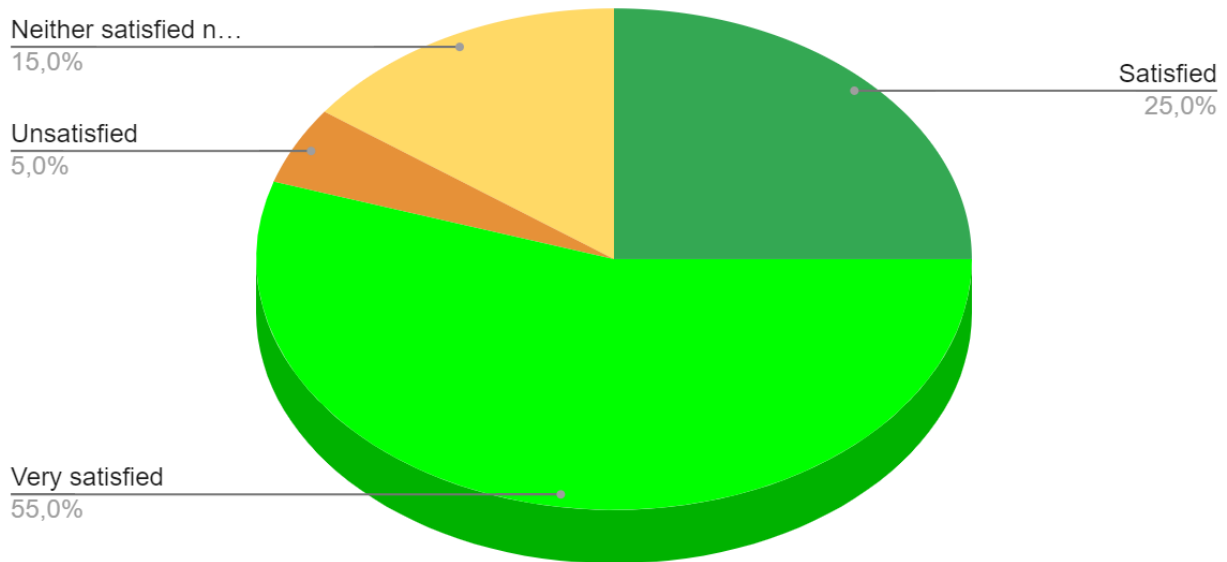


The data for item 6 on the degree of satisfaction experienced regarding the organisation of the course are more balanced, with 10% of respondents saying "Unsatisfied", 25% of both "Neither satisfied nor unsatisfied" and "Satisfied" and finally 40% of the responses indicating "Very satisfied".

Note how once again no one selected the option "Very Unsatisfied".

ITEM 7:

- **How satisfied are you with with the location of the Winter School?**

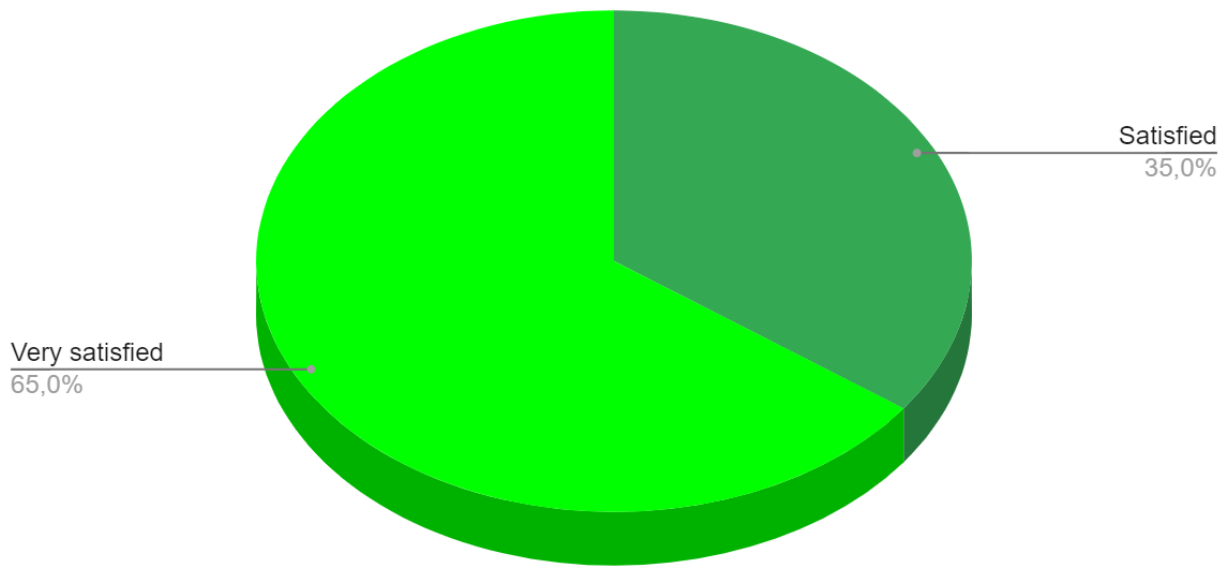


The location that hosted the Winter School, the 'Kore' University of Enna, was also quite successful.

More than half of the participants, 55%, said they were 'Very satisfied' with the location, 25% said they were 'Satisfied', 15% said they were 'Neither satisfied nor unsatisfied' and only 5% said they were 'Unsatisfied', leaving the percentage of those who said they were 'Very unsatisfied' again at 0.”.

ITEM 8:

- **How satisfied are you with the opportunities for participants to interact (have questions answered, share concerns ideal and experiences, etc) during the Winter School?**



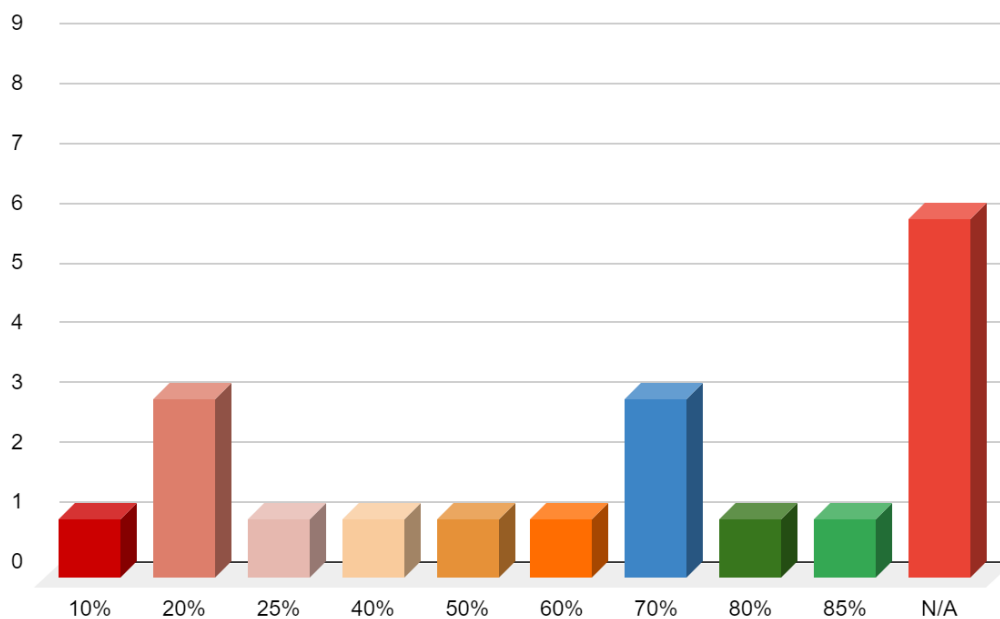
The data from Item 8 concerning the degree of satisfaction of the participants with regard to the possibility of participating interactively in the lessons with questions, observations and the sharing of ideas are in a totally positive trend.

In fact, 35% said they were 'Satisfied' and as many as 65% said they were 'Very satisfied'.

The interactive and participative character of the Winter school was from the outset one of the main objectives of the proposed training and we are very happy that we succeeded in our aim and that the participants appreciated the approach so much.

ITEM 9:

- **Compared to your language, soft skills (interpersonal ...) , and ICT skills (use of laptop, tools) prior to attending Winter School, to what extent do you feel you experienced an overall percentage improvement after completing the program? Please indicate a percentage, from 0% to 100%, that reflects your overall level of improvement in language (english) and soft skills:"**

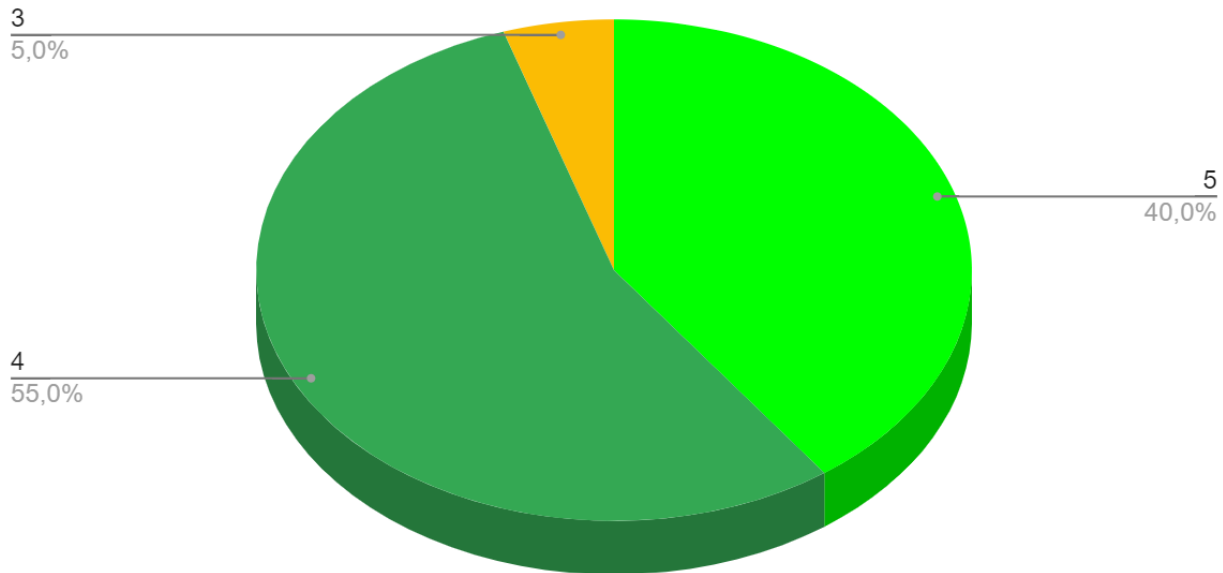


With respect to the degree of increase felt with respect to linguistic, transversal and ICT competences thanks to the Winter school, there is a substantial balance between those who feel they have increased them a great deal and those who feel they have not.

However, it should be emphasised that the Item in question was not compulsory to answer and that, as is evident from the graph above, a large number of participants preferred not to answer.

ITEM 10:

- **On a scale of 1 to 5 how likely are you to enroll in the Winter School again in the future?**



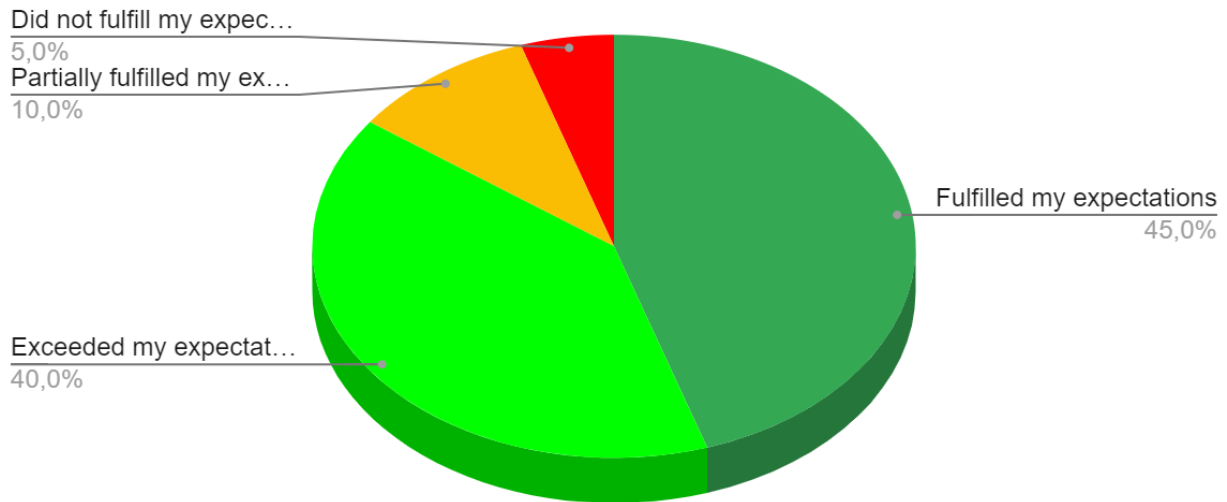
With this item, the participants were asked to rate on a scale of 1 to 5, where 1 represents the lowest probability and 5 the highest, the possibility of enrolling in a possible future Winter School.

As can be seen from the graph, 40% said they were extremely inclined, indicating the answer "5", 55% said they were inclined, indicating the answer "4", and the remaining 5% were indecisive/indifferent, selecting "3" as the average value on the scale.

Calculating these percentages in reality, we could expect a degree of adhesion of 95% if we offered a Winter School to this group of participants in the future.

ITEM 11:

- **How much did the Winter School meet in general your expectations?"**



Item 11 refers to the participants' expectations of the winter school and asks them to indicate how much the winter school met or did not meet them.

Forty per cent of the respondents stated that the winter school exceeded their initial expectations, 45% felt that their expectations were met, 10% felt that they were only partially met and the remaining 5% felt that their expectations were not met.

In total, therefore, it appears that for 85% of the respondents, expectations were met, satisfied and even exceeded.

ITEM 12:

- **What is your overall opinion about the STUD.IO Winter School? Please explain your thoughts and share suggestions for improvement:**

In this concluding questionnaire, participants were asked to express themselves freely through open-ended responses on their general opinion of the experience and, in general, the data collected included some notes on the teachers' approach and method, suggestions on a greater presence of activities in the area and social activities.

We also, with pleasure, collected many compliments in which it was emphasised that the experience had been a novelty and a pleasant discovery for many, together with many invitations to repeat similar initiatives.

We report below, for illustrative purposes, some of the responses received:

Great experience. loved meeting new people and getting to learn new stuff.

It was very cool experience

Would have loved if the winter school came up with more socializing activities and with more trips around the local area.

I enjoyed a lot exchanging with other colleagues, for me was the first experience of this kind and it would be great having more experience like this during our academic path.